



ANISOFT AVIATION TECHNICAL CONSULTANTS  
SPECIALIST AVIATION CONSULTANTS

## Services and Business Solutions

What do we offer our clients

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# Anisoft Aviation services and business solutions

We are New Delhi, India based Independent **Aviation Technical Consultant** - providing technical assistance, business solutions and consultancy services for existing and start-up aviation related organizations.

Our core competence lies in our years of airlines and corporate aviation experience, which we utilize to work for you.

We assist you with our knowledge, experience and capability and with a process driven approach to ensure continuous operational safety, service standardization and optimization of resources **within the current regulatory framework**.

We fine tune your existing operational maintenance and service process to provide you with additional gain from the un-discovered efficiency and **revenue saving potential** without compromising in your service or operational safety.

## What do we offer to our clients?

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- ✚ Technical assistance & advisory
  - ✚ Regulatory assistance & advisory
  - ✚ Documents / manuals authoring
  - ✚ Customized solutions for your business and projects
  - ✚ Monitor **Service Compliance Level** through the network
  - ✚ Monitor **Regulatory Compliance Level** through the operational network
  - ✚ Audit, analyze and refine the regulatory and service procedures as an un-biased **Mystery Auditor**.
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# Set your procedures for success

Appoint us as your contractual **“Mystery Auditor”** for relevant service and regulatory soft audits. We would help you in strengthening your operational framework procedures and minimize your services break downs or regulatory penalties.

## Authorize

We would appoint a **dedicated Mystery Consultant** with you to coordinate audits and track service performance level. Analysis of audit reports from him could help in ensuring your company service procedures are fine tuned to the requirements.

## Outsource and conquer

Split the responsibilities between a service provider team and your company’s management to ensure your management is focused in marketing your brand and business promotion. Leave the responsibility and accountability of monitoring the services and advisory functions at all levels to service provider i.e. Anisoft Aviation.

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## Mystery Auditor process management

### Audit and identify

Soft audit the procedures and systems at all levels throughout the operational network to locate service and or regulatory non compliance. Identify deficiencies in procedures, resources or framework.

### Analyze and evaluate

Analyze the deficiency. Evaluate them against the service and regulatory standards. Locate and identify the root cause for the discrepancy.

### Modify, implement and review further

Break up and modify system, procedures and resources as required by the analyses and evaluation. Implement changes, impart training for modified procedures and provide resources as required. Monitor further...